



June 8, 2022

Sonoma County Water Agency Supplement to Request for Statements of Qualifications

Deadline for Submission

2:00 p.m., Wednesday, June 29, 2022

**RE: SUPPLEMENT NO. 03 TO REQUEST FOR STATEMENTS OF QUALIFICATIONS FOR IT
INFRASTRUCTURE AND SUPPORT SERVICES**

This Supplement forms a part of and modifies the Request for Statements of Qualifications dated May 6, 2022.

1. INTRODUCTION

1.1. No changes.

2. BACKGROUND

2.1. No changes.

3. LOCAL SERVICE PROVIDER PREFERENCE

3.1. No changes.

4. LIVING WAGE

4.1. No changes.

5. ACCESSIBILITY STANDARDS

5.1. No changes.

6. SUBMITTAL OF SOQS

6.1. No changes.

7. EVALUATION

7.1. No changes.

8. CONTACTS

8.1. No changes.

9. QUESTION(S)/ANSWER(S)

9.1. Sonoma Water responses to questions are for the purposes of interpretation and clarification of the Request for Statements of Qualifications and shall not be construed as changing, superseding, or contradicting any express term in the Request for Statements of Qualifications. Questions received are listed below.

a. Question: Can vendors respond who do not meet each SOQ experience category?

Answer: Yes. Discuss experience in each category as applicable.

b. Question: Considering the qualified resumes for each category, do we need to provide sample resumes to showcase our capability?

Answer: This is in the Request for Statements of Qualifications. Please submit per the Request for Statements of Qualifications.

c. Question: There is a local preference of 5% to the vendors who has a valid physical address located within Sonoma County. Is the mandatory that the vendor should have a physical address or could we use a local sub to fulfil this goal?

Answer: A local subconsultant does not meet this requirement. See Attachment 1 (Declaration of Local Business for Services) in the Request for Statements of Qualifications letter.

d. Question: Mode of working (Onsite or Remote) for the key personnel?

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- e. Question: Positions and number of resource requirement for this RFQ?

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- f. Question: Can the work be taken from India remotely?

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- g. Question: In order to submit an accurate proposal, we will need to know how many users and what hardware/software is already in place in your IT infrastructure. Once we have this information, we can work on getting the proposal submitted.

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- h. Question: For Section 6.2, do you require a 24 x 7 x 365 monitoring/managed services solution for these various solutions or are you requesting staff augmentation and/or professional services resources?

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- i. Question: 6.2 d.1. – Where does AD currently reside? Will you need any management before the migration?

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- j. Question: 6.2 iv. – Backup and recovery – What are the solution platforms (e.g., Commvault, Rubrik, Veeam, etc.) you use today and do you need help managing?

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work

parameters will be discussed with firms selected from the list for future agreements, if any.

- k. Question: 6.2 v. VOIP, PRI, etc. – What are the solution platforms (e.g., Avaya, Cisco, Mitel ,etc.) and do you need help managing?

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- l. Question: 6.2 vii. VPN – What are the VPN solutions/platforms (e.g., Cisco, zScaler, Palo Alto Networks, etc.) and do you need help managing?

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- m. Question: Section 6.2, i., g) Endpoint Manager implementation for mobile and Windows 10 devices - Please detail all end points by manufacturer and OS installed (e.g., Windows 10). Also, need inventory and/or count of all mobile devices

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- n. Question: Section 6.2, ii, Extreme Network - Please describe security requirements over and above periodic patching of network equipment. Also please supply current inventory of all network devices.

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- o. Question: Section 6.2, iii, Active directory administration - Please list all AD/DNS/DHCP/Domain Controllers in environment.

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

- p. Question: Section 6.2, iv, Backup Solutions and Disaster Recovery - What is the DR platform used and can you provide details behind DR tests as far as frequency and any specific requirements.

Answer: This Request for Statements of Qualifications process is to evaluate qualifications to create a list of qualified consultants. Specific work parameters will be discussed with firms selected from the list for future agreements, if any.

Sincerely,

Pamela Jeane, P. E.
Assistant General Manager – Operations

c: Ty Justice
Julie Sykes

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Attachment 1

DECLARATION OF LOCAL BUSINESS FOR SERVICES

No changes.

Attachment 2

Supplier Portal Registration Guide

No changes.